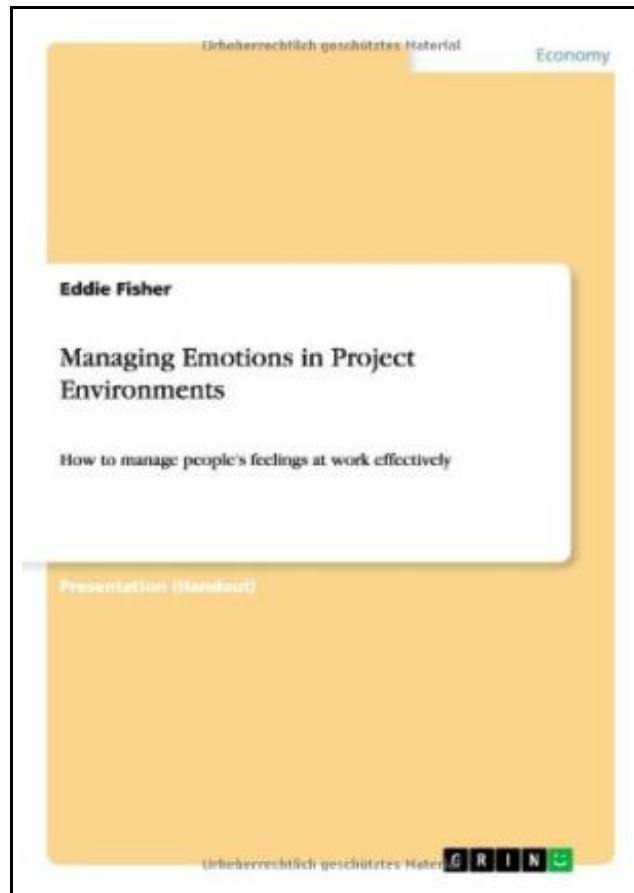


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(Malcolm Block)

MANAGING EMOTIONS IN PROJECT ENVIRONMENTS



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